

DeadAir Labs - Returns & Refunds Policy

Returns

DeadAir Labs accepts returns within 14 days of delivery for unused items in their original condition and packaging.

To begin a return request, please contact our support team with your order number and reason for return.

Non-Returnable Items

Items that have been used, damaged after delivery, or returned without original packaging may not be eligible for a refund.

Refunds

Once your returned item has been received and inspected, we will notify you regarding the approval status of your refund.

Approved refunds will be processed back to your original payment method within 5–7 business days.

Return Shipping

Customers are responsible for return shipping costs unless the item arrived damaged or incorrect.

Damaged or Incorrect Orders

If your order arrives damaged or you receive the wrong item, please contact us within 48 hours of delivery with photos and order details so we can resolve the issue promptly.

Exchanges

We currently do not offer direct exchanges. Please return the item and place a new order if needed.

Contact

For return or refund enquiries, contact:
info@deadairlabs.com